



GSMC HME: Home Medical Equipment
435 NW 11th St. HERMISTON, OR 97838
PHONE: 541-667-3477 FAX: 541-667-3476

Patient Satisfaction Survey

1. Was the equipment/service provided in a timely manner?
☐ Yes ☐ No
2. Were you given complete instructions on your equipment/care?
☐ Yes ☐ No
3. Were all your questions answered to your satisfaction?
☐ Yes ☐ No
4. Was the staff courteous, knowledgeable and professional?
☐ Yes ☐ No
5. Were you instructed on who/where to call with questions or problems?
☐ Yes ☐ No
6. Were you satisfied with your equipment/service?
☐ Yes ☐ No
7. Would you recommend our equipment/services to others?
☐ Yes ☐ No
8. Were you given a copy of the patient Rights & Responsibilities and the Admission Agreement form? Were these documents explained to you?
☐ Yes ☐ No
9. Would you recommend Good Shepherd Home Medical Equipment to your family and friends?
☐ Yes ☐ No
10. Please share your comments or suggestions on how we might serve you better.

***Thank you for taking the time to let us know how we are doing!
Please send this survey back in the provided, postage paid envelope.
"We are here to meet your equipment needs!"***